

COMMUNITY LEGAL CENTRES QUEENSLAND

STRATEGIC PLAN 2026-2027

VISION

A fair and just Queensland.

MISSION

To lead and represent Queensland community legal centres in advancing access to justice and services for people experiencing disadvantage.

VALUES

LEADERSHIP

We have a strong learning and innovation culture; we are ambitious for the sector; and we lead by example to build and support quality and continuous improvement.

INTEGRITY

We build trust through our transparency, accountability, empathy and courage.

FAIRNESS

We show compassion; we recognise the dignity of all people; and we advocate for justice for people and communities experiencing vulnerability and disadvantage.

RESPECT

We listen, we embrace diversity, equity and inclusion; and we elevate the voices of the sector and their communities.

COLLABORATION

We are a unified sector; we build and maintain strong partnerships; and we are committed to consultation and working together.



PRIORITY AREAS

**Accessible and strong CLC service system**

- 1.1 Embed the First Nations Framework to deliver culturally safe, community-led legal service for First Nations people.
- 1.2 Support evidence-based service development to meet evolving community legal need.
- 1.3 Secure sustainable and additional resourcing for an accessible CLC service system.
- 1.4 Lead implementation of the 10-year Sector Plan to strengthen coordinated service delivery and impact.
- 1.5 Support CLCs to build a capable and sustainable CLC workforce to meet current and future service demand.
- 1.6 Strengthen CLC governance and operations to support consistent, high quality service delivery.
- 1.7 Enhance sector capacity and collaboration to improve service access, integration and outcomes for the community.

**Sustainable and robust peak**

- 2.1 Ensure a financially sustainable and well resourced organisation with the workforce capability and resilience to deliver on CLCQ's strategic priorities.
- 2.2 Maintain contemporary, efficient and accountable governance and operational systems that support effective decision-making and organisational performance.
- 2.3 Position CLCQ as a trusted influential voice in shaping sector development in access to services and justice.
- 2.4 Deliver clear, relevant and responsive value to members that strengthens engagement trust and cohesion.
- 2.5 Build and sustain a high-performing, adaptable workforce aligned to CLCQ's purpose and future needs.

**Coordinated and collaborative voice for community access to services and justice**

- 3.1 Lead coordinated advocacy to secure additional resourcing for CLC services across Queensland.
- 3.2 Build and leverage a strong evidence base to demonstrate the impact and community value of CLCs.
- 3.3 Shape a shared understanding amongst stakeholders of the role and impact of CLCs in improving access to justice.
- 3.4 Coordinate a unified sector voice on key issues affecting access to justice and services.
- 3.5 Deliver clear, consistent and strategic communication to strengthen influence with members and stakeholders.

**ACTIVITIES**

Quality assurance; Training and events; Building and valuing relationships; Advocacy for and with the sector; Capacity building and member support; Sector coordination and collaborations; Sector projects.



We honour Aboriginal and Torres Strait Islander peoples as the Traditional Custodians of lands, waters and skies across Australia, and their enduring connection to Country, culture and community. We pay deep respect to Elders past and present, and particularly thank the Turrbal and Jagera peoples, Traditional and Ongoing owners of Meanjin. We recognise sovereignty was never ceded and commit to amplifying First Nations voices, advocating for justice, and supporting genuine self-determination.